

NHV Group – Expression of interest: Logistical Field Representative

Job Summary

We're looking for candidates interested in a potential role as Logistical Field Representative. This person will be the face to the customer, overseeing the logistics chain between AH and our customer, including stock and R&O service follow-up.

Responsibilities & Main Result Areas

In-Service Support Package

- Ensure timely replenishment of stock in line with contractual obligations.
- Coordinate the pickup and on-time delivery of R&O items, aligned with the customer's maintenance planning.
- Actively participate in logistical management meetings.
- Manage both the Contractor's and Customer's prepositioned stocks, ensuring the follow-up and timely replenishment or revalidation of life-limited items.
- Oversee the replenishment and updating of Deployment Kits in close coordination with the MoD.
- Represent the MoD in interactions with the Contractor when required.
- Manage critical spare parts matters and support performance reporting in line with contractual KPIs, in close collaboration with the MoD.

Customer Relationship

- Act as the primary point of contact for the customer.
- Possess a solid understanding of the contractual framework and operate effectively within its scope.
- Professionally represent the collaboration between AH and the customer, ensuring clear communication and alignment.

Reporting

- Ensure timely and accurate reporting of contractual activities to the Contract Manager.
- Monitor and follow up on logistical discrepancies, escalating issues when necessary.
- Work closely with the Customer CAMO to ensure proper maintenance planning, particularly regarding spares and exchange items.

What You Bring

Experience

- Minimum 3 year of relevant experience in a supply chain or logistical role
- Minimum 2 years of relevant experience in aviation MRO.

- Experience is working with Airbus Helicopter is a plus.
- Experience with customer relations

Skills

- ICT literate (MS Office)
- Basic understanding of Part-145 and CAMO regulations
- Comfortable in interacting with the customer daily
- Languages:
 - English: fluent in understanding – writing – speaking is a must
 - Knowledge of Dutch and French language is an advantage
- Valid European car driver's license

What we offer

Join the Thrilling World of Aviation

Step into an exciting career in an international helicopter services company that combines a youthful spirit with over 25 years of industry expertise.

What We Offer

When you join our team, you can count on a permanent (indefinite) contract and a competitive salary package. Our benefits include:

- Meal vouchers
- Group and hospitalisation insurance
- Commuting reimbursement or bike allowance
- Eco cheques and gift vouchers
- Access to the Benefits@Work platform on which you can find exclusive employee discounts and offers
- Company phone and laptop
- Company car with fuel card
- Vacation days: 4 legal vacation weeks, 2 additional (extralegal) leave weeks, and 10 public holidays

This role may also include standby duties, occasional travel to our other offices, or international assignments.

Life at the Office

We believe in creating a positive and engaging work environment. Our in-house festivity committee keeps morale high with regular activities such as team quizzes, padel tournaments, "Break the Week" sessions, and winter BBQs.

<https://nhv.be/>